

## 4. POLÍTICA DE CALIDAD

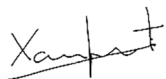
IXPA is a Company manufactures turned parts for automotive using bars as raw material. The main target of the Company is to supply parts that fulfils totally the specifications and the customer's requirements. This is the reason why Precision Turning IXPA, SL wants to promote itself in the market, for its good quality, its good service, and also the price of its products. The Management of the company is committed with the compliance of all the applicable requirements.

So, The quality Policy defined in our Company is defined as:

- **ZERO DEFECTS** strategy
- Commitment to **CONTINUOUS IMPROVEMENT**, which is a key factor in the survival of the Company driven by innovation, creativity and initiative.
- Guarantee the full **SATISFACTION** of our customers through our products and services, covering their needs, expectations and fulfilling the applicable regulations.
- Priorize **ERROR PREVENTION** over detecting them.
- Create an **OPEN COMUNICATIONS** atmosphere and prioritize the ability of listen over being listened to achieve respect for the individual
- Promote the active participation of all the company's Human Resources by providing **TRAINING** for the development and satisfaction of internal customers.
- Give the appropriate tolos to avoid any **RISK** in the work place.

All this guiding us every day to be more sustainable economically, environmentally and socially.

### GERENTE



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## 5. ABREVIATURAS DE LAS FUNCIONES

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