

4. Quality policy

IXPA is a company dedicated to manufacturing of Bar turned parts for automotive. The main objective of the company is to provide manufactured products that fully meet customer expectations and product specifications. For this reason, Precision Turning IXPA, SL wants to promote itself in the market, for the quality, the service, and the price of its products. The Management of the company is committed to comply with all applicable requirements.

Thus, the Quality Policy established in our company consists of:

- Commitment to **CONTINUAL IMPROVEMENT**, which is a key factor in the survival of the company driven by innovation, creativity and initiative.
- Guaranteeing the full **SATISFACTION** of our customers through our product services, satisfying customer needs, expectations and the applicable regulations.
- Giving priority to **PREVENTION** of errors over detection of errors.
- Creating a climate of **OPEN COMMUNICATIONS** and give priority to the ability of listening over being heard to achieve respect for the individual.
- Promoting the active participation of all Human Resources of the company by providing **TRAINING** for the development and satisfaction of the internal customer.
- Creating adequate mechanisms and systems to avoid workplace **HAZARDS**.

MANAGER



SIGNATURE: XAVIER GISPERT

FECHA: 02/09/2017